

# One-Grain Privacy Policy

This privacy policy will explain how our organization uses the personal data we collect from you when you use our website and web-extension.

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## What data do we collect?

One-Grain collects the following data on our website - [one-grain.co.uk](http://one-grain.co.uk):

- Personal identification information
  - Name
  - Email address

One-Grain collects the following data when the extension is downloaded and active:

- Clicks and keystrokes from within the browser window.

## How do we collect your data?

You directly provide One-Grain with the data we collect. We collect data and process data when you:

- Register on the website for our newsletter - Name and Email
- Download the web-extension and it is activated - Clicks and Keystrokes
- Download the web-extension and register for an account - Name, Email, Clicks and Keystrokes

## How will we use your data?

One-Grain collects your data so that we can:

- Donate grains corresponding to your clicks and keystrokes when the extension is activated.
- Email you with updates on our donations, technical developments and offers.

If you agree, One-Grain will share your data with our partner companies so that they may offer you their products and services.

- N/A

When One-Grain processes your order, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.

## How do we store your data?

One-Grain securely stores your data within a secured database hosted within the cloud. We have all required and appropriate security measures in place as required by law.

One-Grain will keep your personal data for 36 months. Once this time period has expired, we will delete your data by automated process.

## Marketing

One-Grain would like to send you information about our progress that we think you might like.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop One-Grain from contacting you for marketing purposes or giving your data to other members of the One-Grain Group.

## What are your data protection rights?

One-Grain would like to make sure you are fully aware of all of your data protection rights.

Every user is entitled to the following:

- The right to access – You have the right to request One-Grain for copies of your personal data. We may charge you a small fee for this service.
- The right to rectification – You have the right to request that One-Grain correct any information you believe is inaccurate. You also have the right to request One-Grain to complete the information you believe is incomplete.
- The right to erasure – You have the right to request that One-Grain erase your personal data, under certain conditions.
- The right to restrict processing – You have the right to request that One-Grain restrict the processing of your personal data, under certain conditions.
- The right to object to processing – You have the right to object to One-Grain's processing of your personal data, under certain conditions.
- The right to data portability – You have the right to request that One-Grain transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: [info@one-grain.co.uk](mailto:info@one-grain.co.uk)

## Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology

For further information, visit [allaboutcookies.org](http://allaboutcookies.org).

## How do we use cookies?

One-Grain does not use cookies.

## Privacy policies of other websites

The One-Grain website may contain links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

## Changes to our privacy policy

One-Grain keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 21 June 2022.

## How to contact us

If you have any questions about One-Grain's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: [info@one-grain.co.uk](mailto:info@one-grain.co.uk)

## How to contact the appropriate authority

Should you wish to report a complaint or if you feel that One-Grain has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office.